

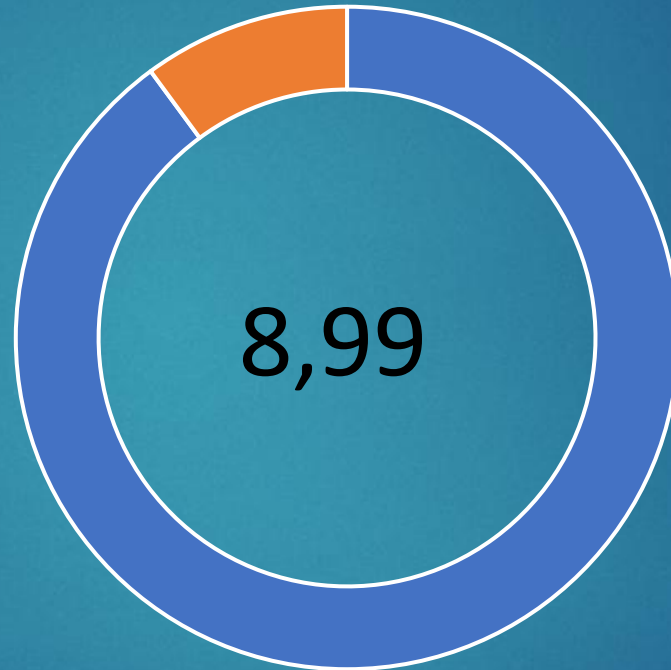


Certima Customer Survey

2024

Overall service score

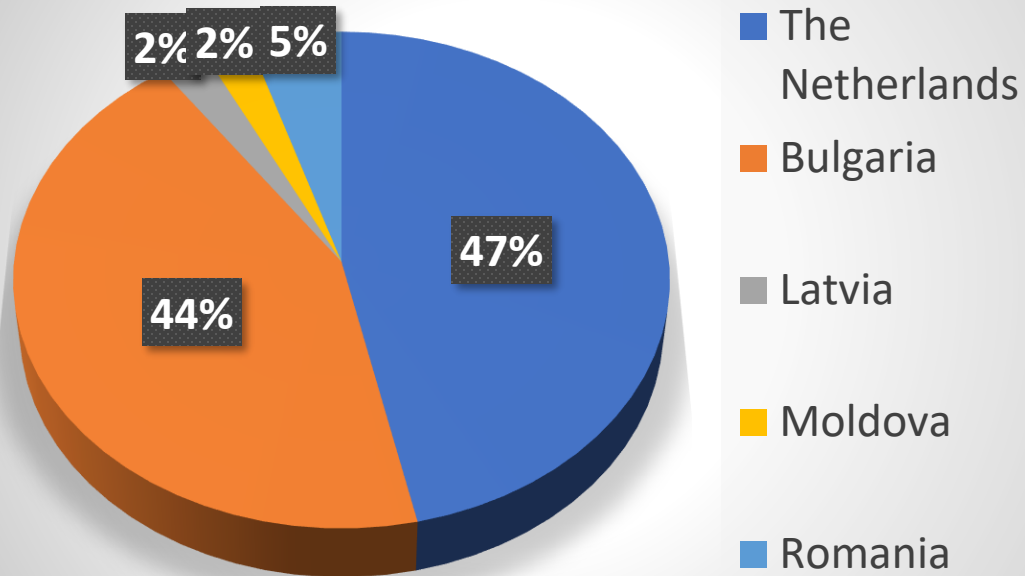
Our
customers
rate us at



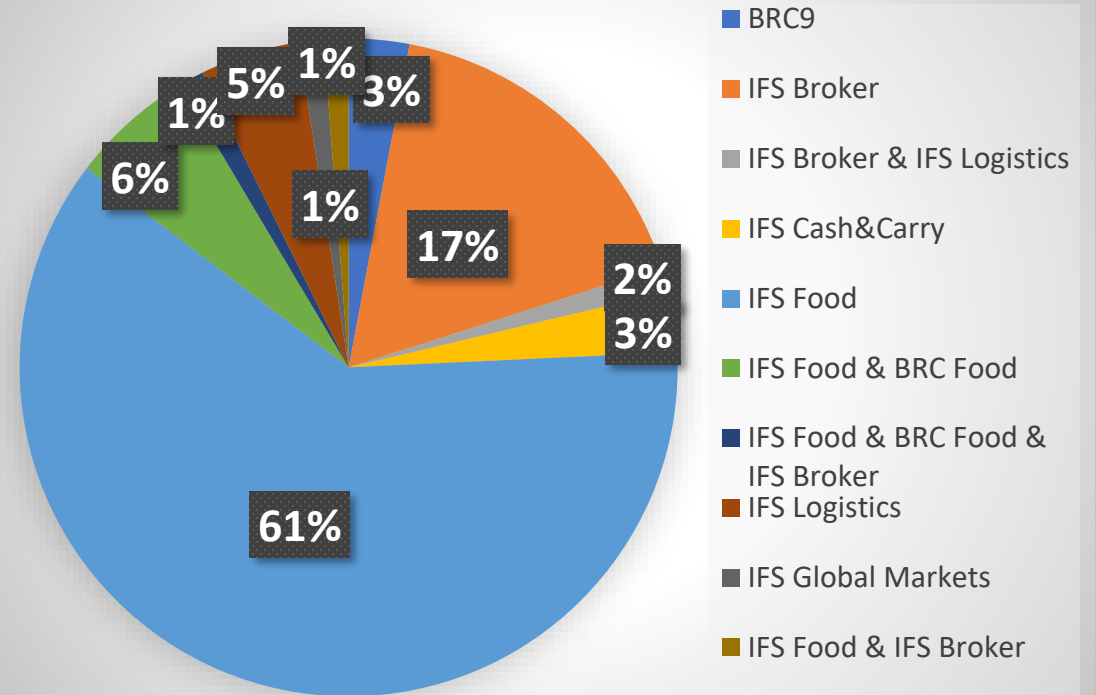
Based on **81 reviews of Certima customers**, the majority submitted their feedback in December 2024 and January 2025

Certima Customer Survey

Distribution by country

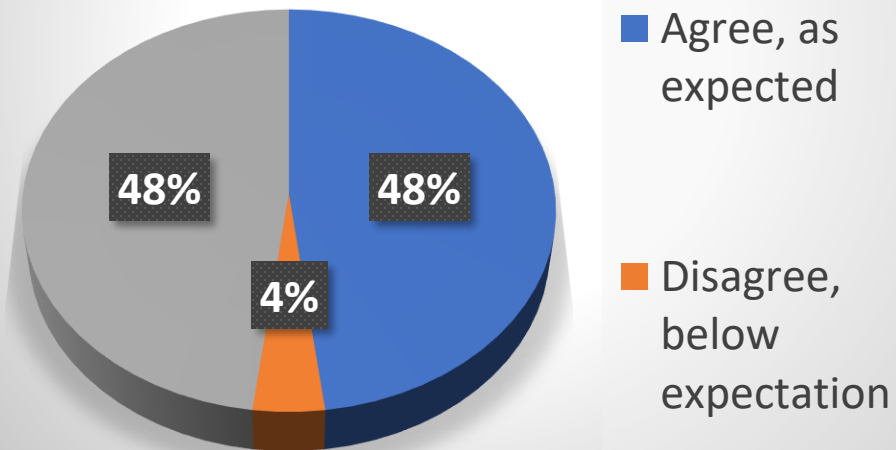


Distribution by standard

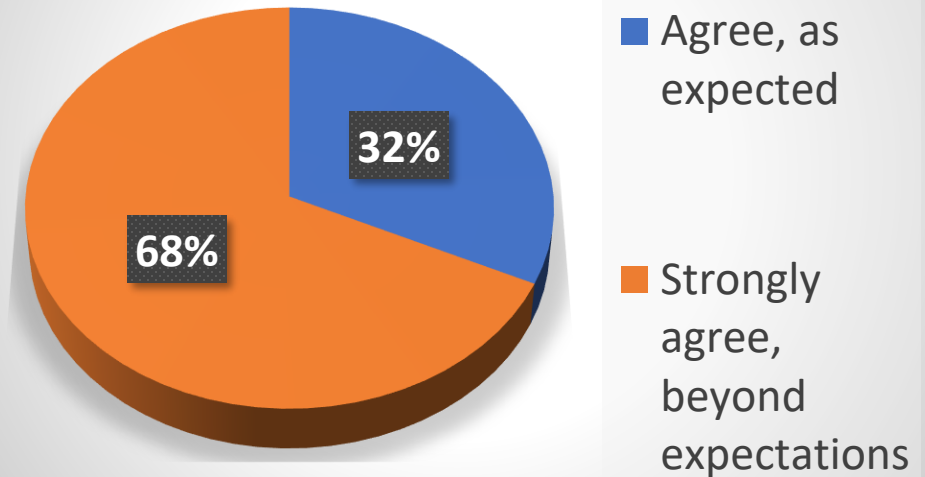


Certima Customer Survey

1. The contact with Certima office regarding requests, offers and planning of audits is pleasant, the handling of questions is smooth and correct.

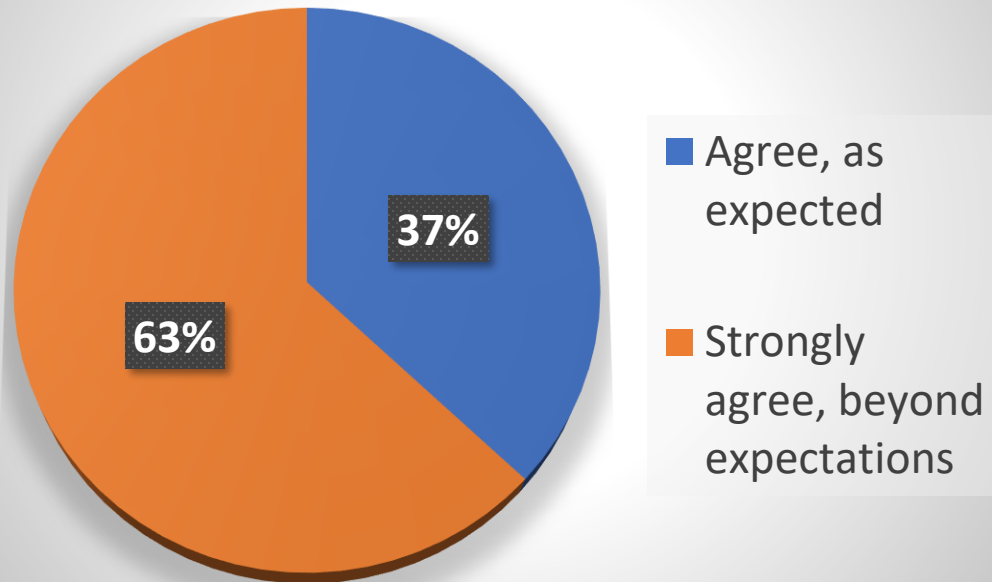


2. The auditor has good knowledge of our industry, products and processes.



Certima Customer Survey

3. The auditor has explained his findings carefully and convincingly substantiated.



4. What grade do you give for our cooperation?

